

## 3.8 Communicating Effectively with Healthcare Professionals

**3.8 Communicating Effectively with Healthcare Professionals** module forms part of the **3.0 Working with Healthcare Professionals** course and is designed to support medical technology industry staff communicate more effectively with clinicians.

### Working with Healthcare Professionals

Medical technology industry staff often need to work directly with healthcare professionals. A range of skills, knowledge and understanding that respond to the needs of healthcare professionals is required.

### What is the Working with Healthcare Professionals Course?

The *Working with Healthcare Professionals* course supports medical technology industry employees needing to interact with healthcare professionals.

There are eight modules within this course.

- 3.1 Understanding Medical Terms (online)
- 3.2 Language of the Human Body (online)
- 3.3 Interpreting Medical Terminology
- 3.4 Hospital Protocols
- 3.5 Introduction to Operating Theatre Protocols
- 3.6 Operating Theatre Protocols Update
- 3.7 Professional Conduct
- 3.8 Communicating Effectively with Healthcare Professionals



A photo ID will be provided upon successful completion of modules 3.5 and 3.6.

For further information about MTAA courses, please contact the Professional Development Manager on (02) 9900 0650 or email [reception@mtaa.org.au](mailto:reception@mtaa.org.au)

### What topics are covered in the Communicating Effectively with Healthcare Professionals module?

This module will develop a range of practical skills to enable medical technology industry professionals effectively communicate with clinicians.

#### Learning outcomes

- Understands evidence-based communication strategies.
- Develops theoretical knowledge of learning styles.
- Practices skills learnt using scenarios and role-plays in a safe environment with structured feedback provided by a trained facilitator.

### Who should participate?

Staff new to the industry who do not have a health background should attend the training. There is no recommended pre-requisite training for this Level 1 module.

### How much does it cost?

The cost of this one day module including GST is \$950 for members and \$1500 for non-members. Once payment is accepted, applicants will be registered.

### How do I register?

All registrations to MTAA training modules are via the website. For this course, places will be offered to those that register an interest to attend a module. The city location of the training will be dependent on where the majority of those that have expressed an interest are based. Please visit Training under Professional Development on the MTAA website [www.mtaa.org.au](http://www.mtaa.org.au) to access course information and register your interest.

Following full registration, participants will be forwarded a program. Participants will receive a *Certificate of Participation* at the end of the training.